

Eco-Broom

We are proud to provide a cleaning service that supports the well-being and health of our clients, their families, pets, and our planet.

Policies

Health

Cleaning Products:

All our products are effective, completely non-toxic, and environmentally friendly. We also provide an excellent cleaning experience for our clients with allergies or chemical sensitivities. Please let us know if you have any special needs or preferences, and we will ensure that we use only products that honor your unique needs.

Vacuum:

We use each house's vacuum to avoid allergy problems. We clean for people with severe allergies or chemical sensitivities to animals or substances, which is essential.

I offer my vacuum for a charge of \$15

Illness:

Suppose you or a family member have the flu or a contagious illness such as pink eye or strep throat, covid 19 flu, etc.,. In that case, we ask you to reschedule your cleaning appointment to another day so that our crew members and other clients do not become sick, too.

Healthy Working Environment:

Drugs: Put all drugs away before we arrive to clean.

Chemicals: Eco Broom uses only non-toxic, earth-friendly cleaners. If you desire to use chemical or highly scented cleaning products in your home, please respect the sensitivities of our cleaners and do so after we have left.

Access and Scheduling

Weather:

Please let us know if you have snowy or icy road conditions on the way to your home so that we can come prepared or reschedule if necessary.

Gates and Gated Communities:

If you live in a gated community such as Lake Wild Wood or Lake of the Pines, or if you have a locked gate on your driveway, please note that any time we spend waiting to get in or out of the gate will be charged at our hourly rate.

Cancellation and Rescheduling:

You must give 48-hour notice when rescheduling or canceling a cleaning. This will allow us time to fill the appointment time. Appointments canceled less than 24 hours before the scheduled time be charged a \$35 cancellation fee. If you need to make a schedule change, please call Martin's cell phone at 530-264.6460

Do's and Don'ts

Things We Don't Do

Due to the potential for health and allergic reactions in the staff, we do not clean up:
People, Pet poop, or vomit (old dried stains are ok)

Rodent droppings

Any area where drugs are present, including marijuana

We will not use any chemical, highly scented, or toxic cleaning products!

Do Ask Us About Other Ways We Can Help

Some extra tasks we would be happy to perform for you include the following:

Washing dishes

Washing and/or folding laundry

Making beds

Running errands

Washing windows

Packing or unpacking

Removing carpet stains/ carpet cleaner (synthetic Carpets only)

Organizing and Tidying up

If you feel weighed down by how cluttered and disorganized your home is, Martin can help. Transform your home from a place that drains your energy to one that nourishes and inspires you. Experience how a tidy home can bring you joy and motivate you to make this year your best ever.

Please sign and date below to indicate that you have read and understood these policies.

(Signature) (Date)

Thank You!